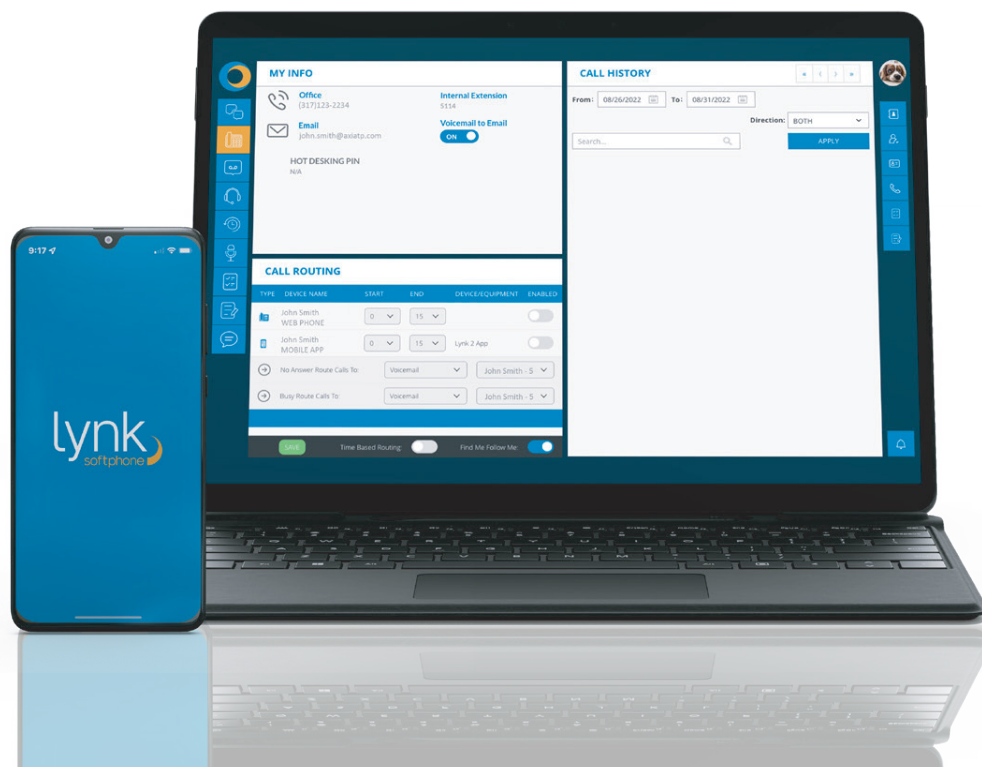


An affordable, robust communication system for your SMB



In today's fast-paced, digitally-driven world, small and medium-sized businesses (SMBs) need communication solutions that are **flexible, cost-effective, and scalable**. Unified Communications as a Service (UCaaS) offers SMBs the tools to seamlessly connect teams, streamline operations, and stay competitive—all while reducing IT complexity and overhead costs. With features like **integrated voice, video, and messaging**, **UCaaS can help your business operate more efficiently** and stay agile, whether your team is in the office or working remotely.

Discover how UCaaS can transform the way you communicate and collaborate



Elevate Your Business Communication with UCaaS:
Seamless, Scalable, and Cost-Effective Solutions

Why you should choose Synkato for your SMB



More flexible and cost-effective than traditional office phone systems,

our solution empowers today's mobile and distributed workforces to stay connected from anywhere, anytime, and on any device. Synkato provides an open platform that integrates with today's leading business apps while giving customers the flexibility to customize their own processes.

Our end-to-end UCaaS platform offers much more than traditional office phone systems or VoIP business phone service. It includes a comprehensive set of business capabilities that **unifies voice, messaging and collaboration, SMS, conferencing and video meetings, screen sharing, call center, productivity enhancements, and more.**

Unlimited local support

Our support is provided by our in-house expert engineers and technicians.



What does that mean for you?

Our customers are not treated as a number, instead we support our customers by building a personal business relationship where we are available 24/7. If problems arise, our support team ensures any and all issues will be resolved efficiently and without delay.

We have perfected the white glove treatment—it's what you can expect when doing business with Synkato. It is our belief that an implementation done correctly translates into greater customer satisfaction and less anxiety for all involved.



Unify Your Communications:

Simplified, Streamlined Communication Solutions

Synkato Features at a Glance

UNIFIED COMMUNICATIONS

- Work from anywhere, anytime
- Enterprise contacts and user presence
- Softphone calling
- Click to call
- One unified interface
- Chat (individual, group, and private)
- Eliminate costly, fragmented tools
- Zero configuration
- Video meetings with screen sharing
- Productivity enhancement tools, e.g. tasks, notes
- Voicemail-to-email
- Voicemail transcription
- Call recording
- SMS/MMS

MOBILE APPLICATION

- A desk phone in their pocket
- Fully connected, wherever they go
- Instant mobile onboarding (QR code)
- Simplified mobile onboarding
- Enterprise contacts

VOICE

- Unlimited local and long distance calling
- Contact center with detailed analytics and reporting
- Multi-layer auto attendant(s)
- Dial by name directory
- Hot desking
- Dynamic caller ID
- Text enabled DIDs supporting SMS
- Find me/follow me (digital assistant)
- Call routing based on business hours, after hours and holiday hours
- Three and four digit dialing
- Speed dial
- Page and Intercom
- Holiday routing and holiday auto attendant
- Caller ID blocking
- Call park
- Simultaneous ring
- Electronic faxing; fax to email
- Attended and unattended call transfer
- Call forwarding
- Conference bridge
- Call hold; customized music on hold
- Commercial(s) on hold by location or call queue
- Busy lamp fields (BLF)

STABILITY

- Automatic rerouting in the event of a power failure and/or Internet outage
- Geo-redundant infrastructure
- Prioritized voice (QOS) with router
- Remote configuration changes
- LTE failover Management features
- Admin portal
- Detailed call activity reporting
- Call history
- Paperless invoices



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Discover the power of UCaaS:

Feature-Rich Solutions for Smarter Communication

How does a UCaaS Solution Benefit Your Business?

COST SAVINGS

UCaaS eliminates the need for expensive on-premise hardware and maintenance. Since it operates in the cloud, businesses can save on capital expenditures and pay on a subscription basis, usually based on usage or the number of users.

SCALABILITY

UCaaS solutions are easily scalable. Businesses can add or remove users as needed without having to worry about overhauling infrastructure, making it ideal for growing companies or those with fluctuating needs.

FLEXIBILITY

UCaaS enables employees to access communication tools from anywhere using devices like smartphones, laptops, or tablets. This is especially important for remote or hybrid work environments.

COLLABORATION

By offering features like video conferencing, file sharing, and instant messaging in a unified platform, UCaaS improves collaboration among teams, whether they are in the same office or spread across different locations.

NO DOWNTIME

Since UCaaS is cloud-based, it offers greater reliability and uptime compared to traditional communication systems. In case of power outages, natural disasters, or other disruptions, employees can still access the system from remote locations.

ADVANCED FEATURES

UCaaS providers frequently update and introduce new features without requiring businesses to upgrade hardware. This keeps companies on the cutting edge of communication technology.

SECURITY

UCaaS providers typically offer strong security measures, such as encryption, multi-factor authentication, and secure data centers, ensuring that communications remain private and protected from cyber threats.

MANAGED IT

With UCaaS, businesses no longer need to manage complex telecom systems. The UCaaS provider handles updates, troubleshooting, and system management, reducing the burden on internal IT teams.



Transform how you connect:

Unlock the Power of UCaaS for your SMB

Our Process

STEP 1

Account Setup

- Documents signed and approved
- Account is assigned a Project Manager



STEP 2

Meet Your Project Manager

- Confirm details of your implementation, e.g. Line Number Porting, (LNP), your network LAN/WAN infrastructure, detailed requirements, etc.
- Complete project checklist



STEP 3

Scheduling

- Choose and finalize install date and time
- Affirm expectations
- Confirm porting date



STEP 4

Installation

- Install equipment
- Train employees
- Validate that everything is working properly before our technicians depart



STEP 5

Account Completion

- Finalize paperwork
- Finalize any modifications required to services
- Billing dates established



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Streamline your path to UCaaS:
A Simple, Step-by-Step Transformation

Tiered Pricing to Fit Your Business Needs

Synkato Features	Essential \$15	Essential Plus \$25	Premium \$40
E911 Registration	✓	✓	✓
Telephone Number	✓	✓	✓
Unlimited Calls within U.S/Canada	✓	✓	✓
Voicemail-to-Text	✓	✓	✓
Visual Voicemail	✓	✓	✓
Voicemail-to-Email	✓	✓	✓
Team Messaging & Doc Sharing	✓	✓	✓
Find Me / Follow Me	✓	✓	✓
Notes	✓	✓	✓
Directory	✓	✓	✓
Tasks	✓	✓	✓
HD Voice	✓	✓	✓
Menu / Auto-Attendant	✓	✓	✓
Softphone	✓	✓	✓
User Interface	✓	✓	✓
Mobile App	✓	✓	✓
24/7 Support	✓	✓	✓
Holiday Routing	✓	✓	✓
Call Distribution	✓	✓	✓
Call Log Reports	✓	✓	✓
Call Management	✓	✓	✓
Call Queuing	✓	✓	✓
Call Whispering & Barging	✓	✓	✓
Call Recordings	✓	✓	✓
Phone System Administration	✓	✓	✓
Hot Desking	✓	✓	✓
Video Meetings	✓	✓	✓
Unlimited Internet Fax with Fax Number		✓	✓
SMS/MMS (300 Messages)		✓	✓
Multiple Dropout Routes			✓
Queue Callback			✓
Skill-based Routing			✓
Announce Caller Position			✓

System Add Ons

Additional Telephone Number	\$2.00
Toll Free Number*	\$5.00
Standalone Voicemail Box	\$8.00
Virtual Extension	\$2.00
External Device	\$2.00
Overflow Line	\$6.00
Group Email Faxing	\$15.00
Analog Faxing Line	\$25.00
SMS/MMS Texting	\$0.019 per message

*Usage rate applies

Advanced Reporting

Advanced Reporting with Reports Supervisor Per User	\$2.00
Analytics Supervisor	\$25.00
Live Analytics Supervisor	\$35.00
Contact Center Supervisor	\$55.00
Live Analytics Fire TV Wallboard	\$20.00
High Vol. Live Call Modeling Supplement	\$ 0.50

Pricing and feature availability subject to change. Talk to a representative for more details.

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UCaaS pricing made simple:

Affordable, Flexible Plans for Every Business